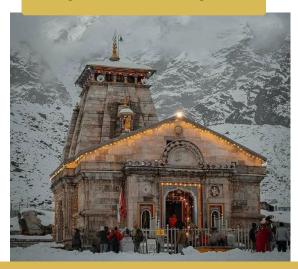
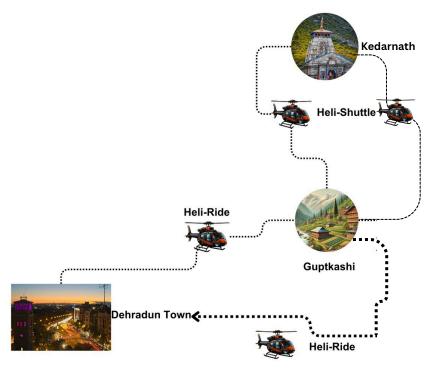


#### **SAME DAY RETURN**



# **DEHRADUN - KEDARNATH - DEHRADUN**

**KEDARNATH**: Kedarnath Temple, dedicated to Lord Shiva, it is one of the twelve Jyotirlingas and holds immense significance in Hindu mythology. Perched at an elevation of 3,583 meters (11,755 feet) above sea level, the temple stands amidst the majestic snow-capped peaks and is accessible through a scenic trek from Gaurikund. The serene Mandakini River flows nearby, adding to the spiritual ambiance. Every year, thousands of devotees and adventure enthusiasts visit Kedarnath to seek blessings, experience the tranquil environment, and witness the breathtaking natural beauty.







# **Same Day Itineary**

Passengers should arrive at the State Government Helipad on Sahastradhara Road in Dehradun, which serves as the starting and ending point of this Yatra. Our pilots and ground staff will provide a briefing about the entire trip, including essential guidelines and instructions. This briefing will cover important information about the itinerary, safety measures, and any specific do's and don'ts to ensure a smooth and enjoyable journey.







## **Dehradun - Kedarnath**

On arrival at Sahastradhara Helipad, we fly to Guptkashi Helipad then again fly to Kedarnath from same Helipad. Temple is approx. 500 meters away from helipad and will take approx. 15 min to reach. Ground Staff will accompany the group and lead us to the VIP darshan in Kedarnath temple. After darshan and Poojan, The group will fly back to Guptkashi helipad then to Dehradun.

#### **PROGRAM SUMMARY**

7:00 Hrs: Departutre from Sahastradhara Helipad to Guptkashi Helipad.

7:30 Hrs: Arrival Kedarnath Helipad

9:30 Hrs: Departure from Kedarnath Helipad

10:00 Hrs: Arrival Sahastradhara Helipad, Dehradun

As per government regulations, you will need to change helicopters at either Sitapur, Phata, or Guptkashi. When you arrive in Kedarnath, our ground team will be there to assist you and guide you to the Holy Shrine. We provide VIP darshan slips for the Kedarnath temple, allowing you to skip long queues and complete your darshan efficiently. The cost of these slips is Rs. 2100 per person, but it is included in our package.

Due to the unpredictable weather conditions in Kedarnath, it is recommended that you complete your darshan and puja within 1.5 hours and return to the helipad promptly.





#### PACKAGE COST PER PERSON

**INR 100,000 (Weight up to 75kg)** 

INR 110,000 - with Night halt at Kedarnath (Weight up to 75kg)

Extra Weight @ INR 1500/- per kg Inclusive of 5% GST

## BAD WEATHER AND FORCE MAJEURE DISCLAIMER



Helicopter flying in hilly terrains are adversely affected by some unpredictable factors such as adverse weather conditions and various Force Majeure events. These include delayed Air Traffic clearances/Permissions, VVIP movements, valley flying by the Indian Air Force (NOTAM), sudden technical issues in the aircraft, illness of the flying crew, or delayed reporting of passengers at the helipads, among other unforeseen circumstances. Passengers are advised to be prepared to encounter any unexpected events and inconveniences that may arise in such scenarios.

Note: When planning your tour, we strongly advise the guests to keep one additional day at hand at Dehradun, so that they do not end up in problem in case the weather gets very bad after the commencement of tour, which may lead to extension of the tour.

## **COVID TRAVEL GUIDELINES**



Passengers and Cloud 9 Helicopters must strictly follow COVID protocols in accordance with the prevailing government mandates. Non-compliance with Government guidelines may result in the denial of boarding to passengers, and refunds will not be provided in such cases.



# TERMS, CONDITIONS & GUIDELINES

## **FIXED FLIGHT TIMINGS**



This helicopter tour operates with fixed daily departure times for each destination. Passengers are required to adhere to the scheduled Estimated Time of Departure (ETD) for each day of the tour. Failure to do so will result in being marked as a NO-SHOW.

# PASSENGER'S WEIGHT



Passengers are required to provide their accurate weight at the time of booking. In the event of any weight discrepancy discovered during travel that exceeds our aircraft's weight capacity of 450 kg, affected passenger(s) will be de-boarded and the Heli-tour will be cancelled for them and without any refund.

Weighing at the time of boarding the helicopter is must since the pilot will not allow boarding in case it exceeds the weight conveyed at the time of booking & we reserve the right to shuffle passengers to manage the right weight of helicopters for safe flying in the hills.

# **OVERWEIGHT CHARGES: PER SEAT BASIS ONLY**



Excess weight charges for the Do Dham helicopter tour are fixed at INR 1500/- per kilogram, applicable to passengers whose weight exceeds 75 kg.

Moreover, if there is any variance in the passengers' weight, subject to charges based on the overweight criteria, the corresponding amount will be collected at the hotel before the day of flight boarding or at the helipad before the flight boarding.

# **BAGGAGE ALLOWANCE**



Only 2 Kg baggage per passenger will be permitted. Passengers are advised not to carry big suitcases as there is very small baggage space inside helicopter.

## **INFANT**



Children above the age of 2 years will be considered full ticket. Infant below 02 Yrs. /12 Kg are carried free of charge. In case of verification of age, ID proof (Birth certificate) of the child shall be checked.



## **OTHER TERMS & CONDITIONS**

- AADHAR Card copies are to be shared by all Indian passengers, & passport in case of foreign nationals.
- Any donations, tips, pitthu, palki/pony and porter charges shall be borne by the passengers. Cloud 9
  Helicopters has its own crew at all the Dhams. For any guidance or assistance, Passengers are free to
  reach out to them.
- Passengers are advised to carry a small oxygen bottle with them as a precaution. It is available locally at all medical shops.
- Although day temperatures at these locations are normal it becomes cold in the night and so
  passengers must carry woolen clothes with them. All passengers are advised to carry their own
  medication.
- We would like to inform our pilgrims that we do not provide insurance coverage for accidents, sickness, loss due to theft, or any other unforeseen circumstances. Therefore, we strongly recommend that pilgrims make their own arrangements for insurance coverage.
- Please note that all baggage and personal belongings are solely the responsibility of the client at all times.

#### **MEDICAL EMERGENCIES**



Company shall not be liable for any medical emergency on the ground to the party, thus advised guests to get the fitness certificate from doctor to travel to the high altitude sector. The Company reserves the right to refuse to carry any person whom it considers unfit for travel or what in the opinion of the company may constitute risk to the aircraft or to the persons on board. No refund shall be done to such passenger(s).

#### RESCHEDULING OF BOOKING



Rescheduling of booking to a next date will be done subject to availability and on payment of 20% of the cost. This will be permitted only if applied 15 days before journey date. In case the rescheduling is requested with less than 15 days to the journey then booking will be treated as cancelled and a fresh booking will be given subject to availability.

#### **PAYMENT TERMS**



- Package Confirmation & Booking, please deposit the 50 % amount of the Tour cost to process the booking and the balance amount is to be paid 15 days before from your departure dates.
- Passengers are only allowed to board or initiate the tour after completing the full and final payment for the tour.





#### **CANCELLATION POLICIES:**

If passengers wish to cancel their booking, then they will have to pay following cancellation charges

- . Up to 30 days before journey 30% of amount
- . Up to 20 Days before journey 50% of amount
- . Up to 14 Days before journey No Refund
- . No Show No Refund

## FORCE MAJEURE AND BAD WEATHER REFUNDS:



If flying is not possible due to any reason/bad weather at Dehradun, then 5% Service charge will be applicable.

#### **BAD WEATHER & FORCE MAJEURE POLICIES:**



In the event of flight cancellations or delays due to bad weather, technical issues, or any force majeure reasons beyond the control of the company. Cloud 9 Helicopters will not be held liable for the cancelled or delayed flights. However, refund will be given to the client as per our refund policy. No compensation or reimbursement for accommodation, transportation, meals or any other extra travel expenses done by the guests will be provided in the event of cancellation of a flight.

In case, the departure does not take place from Dehradun due to any above mentioned reasons, the tour will be considered as cancelled and refund will be made as per our policies.

However, in this case guests are open to reschedule the tour for the next available date; a fresh booking can be made for the same. Our team will propose the available option to the guests.

The remaining or unused amount from the previous booking can be applied towards the fresh booking. Any additional costs incurred will be the responsibility of the passengers.

Any extension, proposed by the passengers, in the package will only be considered at an extra cost and subject to operational viability.

Additional night halt charges will be payable by the passengers to hotels on direct payment basis, when they get stuck for additional nights due to bad weather/force majeure reasons.

In regards to the guests stranded at any Dham, if any group requests to cancel their tour on their own desire & come down before their scheduled return date, the arrangement of vehicle for their return journey by road shall be done by us, however, cost for the same shall be borne by the guest on direct payment basis. No refunds are applicable in case guests wish to cancel & return mid-tour.



# **OTHER TERMS & CONDITIONS**

# DISPUTES



Any disputes related to the legality, interpretation, application, or performance of the service or its terms and conditions shall be subject to the laws of Uttar Pradesh Jurisdiction.

Bookings will be taken, considering there is an acceptance of the above – mentioned terms & conditions by the party.

We sincerely hope the above information is in order and as per your requirement. In case if you need any further information or clarification. Please feel free to get in touch with us.



# **ABOUT US**

Welcome to Cloud 9 Helicopters, where aviation excellence seamlessly blends with opulence. Founded by Captain Pawan Siwach and Captain Siddharth Sharma, our company stands as a testament to over 25 years of combined aviation prowess, with a refined focus on delivering unparalleled flying experiences.

With more than 12 years of specialized experience in the Char Dham region, including the revered Kedarnath and Badrinath, we possess an unrivaled mastery of navigating the challenging and majestic terrains of the Himalayas. Our profound understanding of these sacred and rugged landscapes ensures that your journey is not only safe but also awe-inspiring.

At Cloud 9, we transcend conventional helicopter services to curate bespoke aerial journeys tailored to your desires. Whether it's a private charter, an immersive aerial tour, or a flight over some of the world's most breathtaking landscapes, we attend to every detail with meticulous precision, transforming your journey into an extraordinary and unforgettable experience

### Our Helicopter - The Bell 407 GX

We operate the Bell 407 GX, the latest model in luxury and performance. This state-of-the-art helicopter features advanced avionics, including the Garmin G1000H flight deck, which provides pilots with real-time data for enhanced situational awareness and safety. The spacious cabin is designed with plush interiors, offering comfort and style, while the powerful engine ensures a smooth and reliable flight. The Bell 407 GX is not just an aircraft; it's a flying experience that redefines luxury in the sky.



# **CONTACT US**



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sales@cloud9helicopters.in

## **BANK DETAILS**

PUNJAB NATIONAL BANK
A/C Name - CLOUD 9 JOURNEYS
A/ C No. - 2222102100001238
A/C Type - Current
Branch - PNB, Roorkee Road, Meerut - 250001
IFSC Code- PUNB0222210

**GSTN - 09AAUFC1019M1Z2** 

\*Cloud 9 Journeys is a sister concern of Cloud 9 Helicopters



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